



2022 ANNUAL REVIEW

December 7, 2023

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MISSION

Wateree Community Actions, Inc. empowers families and communities with low incomes to increase economic stability through partnerships and anti-poverty services.

December 7, 2023



HISTORY CONTINUED

Wateree Community Actions, Inc. was officially formed in July 1970 when the community actions agencies of Sumter County and Kershaw County merged. Subsequently, the newly formed agency grew with the merging of three other existing community action agencies: Lee County (Williamsberg-Lee), Clarendon County (Clarendon County Commission) and Richland County (Midlands Human Resource Commission). This merging process spanned from July 1970 to April 1988.



HISTORY

The agency grew out of the 1964 Economic Opportunity Act as a companion to the Civil Rights Act, which guaranteed equal opportunity for all, thereby establishing a set of federal initiatives known as the War on Poverty. The Economic Opportunity Act provided a direct infusion of federal funds to local communities and called for “maximum feasible participation” of people with lower incomes in the process of identifying problems and developing strategies for achieving economic stability and prosperity. To carry out this endeavor at the local level, more than 1,000 community-based organizations, called Community Action Agencies (CAAs) were created.



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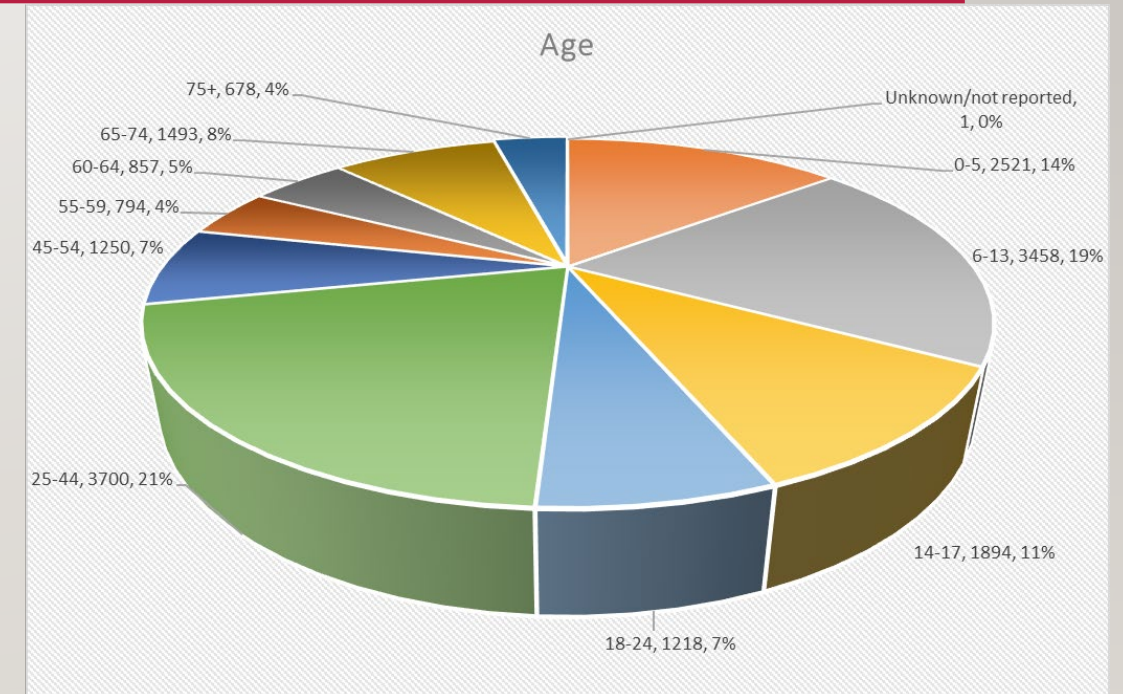
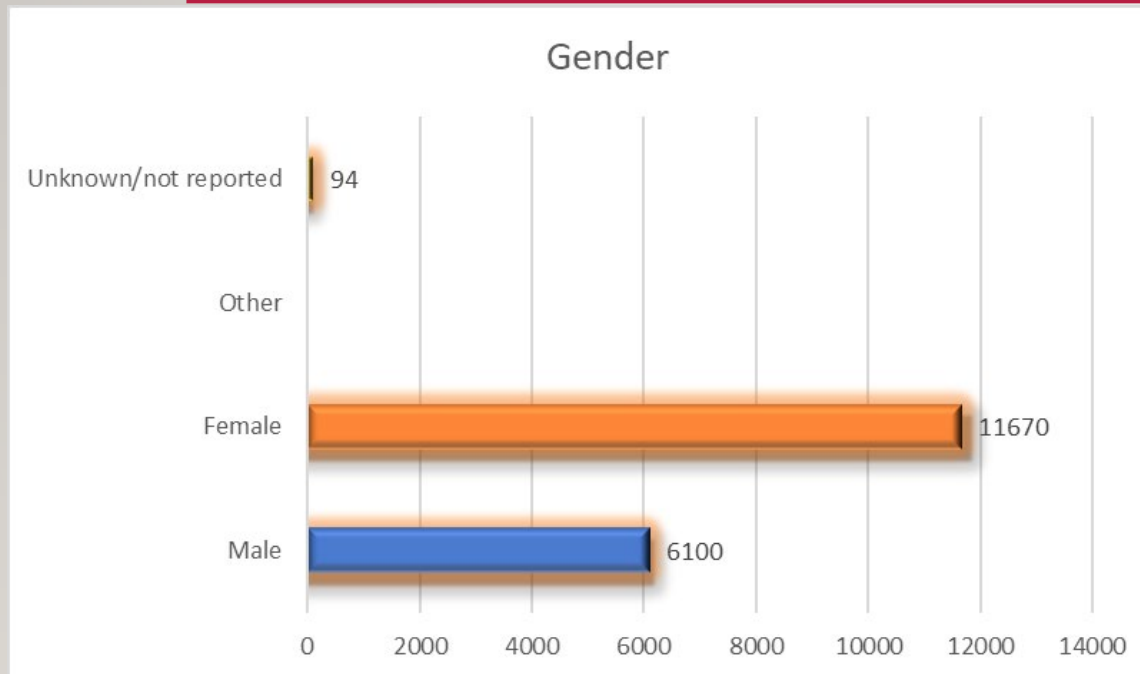
CUSTOMER DEMOGRAPHICS

Who are our customers?

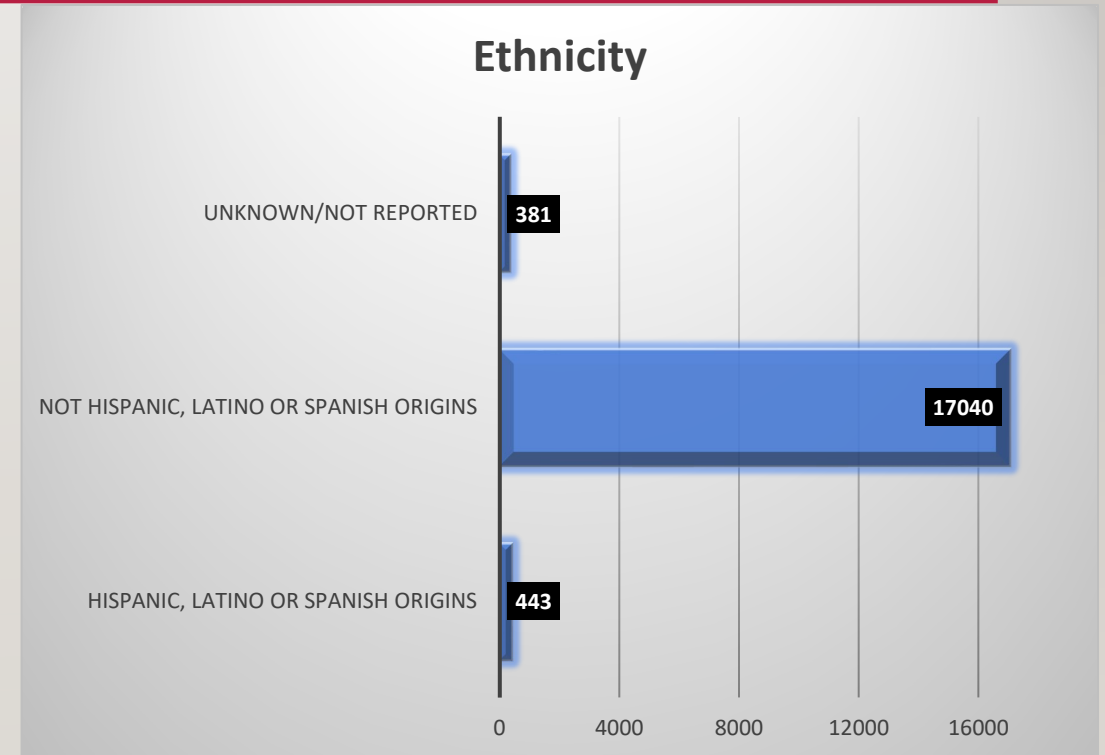
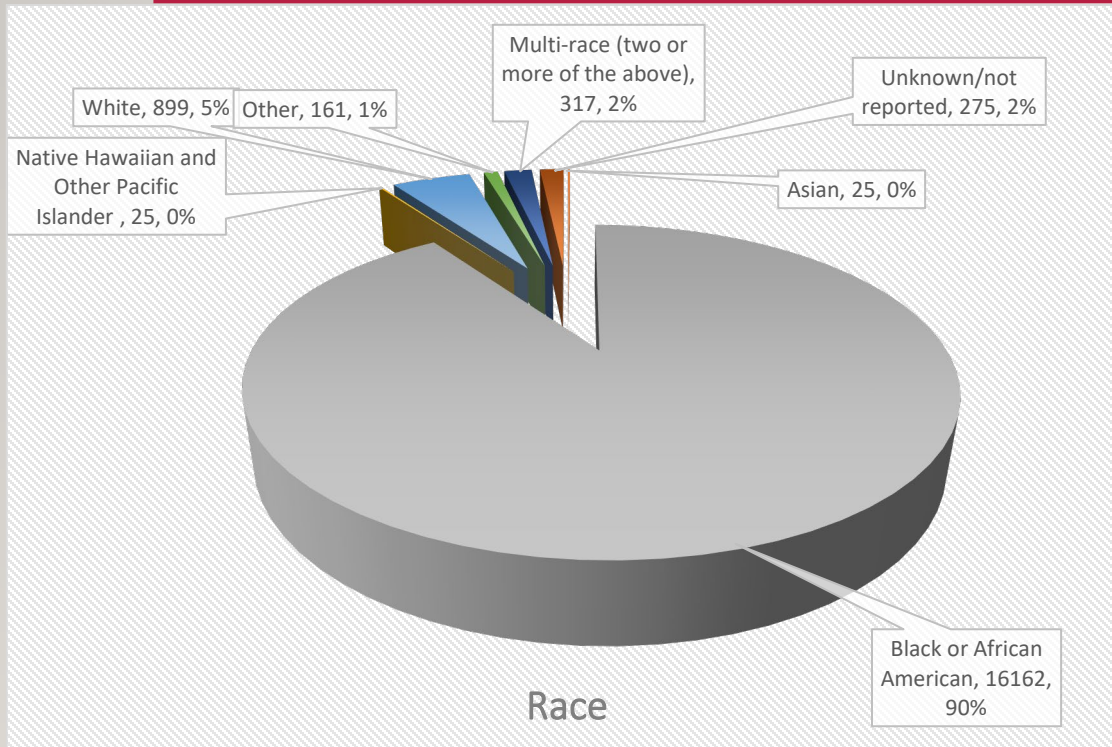
In 2022, WCAI served 8,006 families that were comprised of 17,864 individuals.



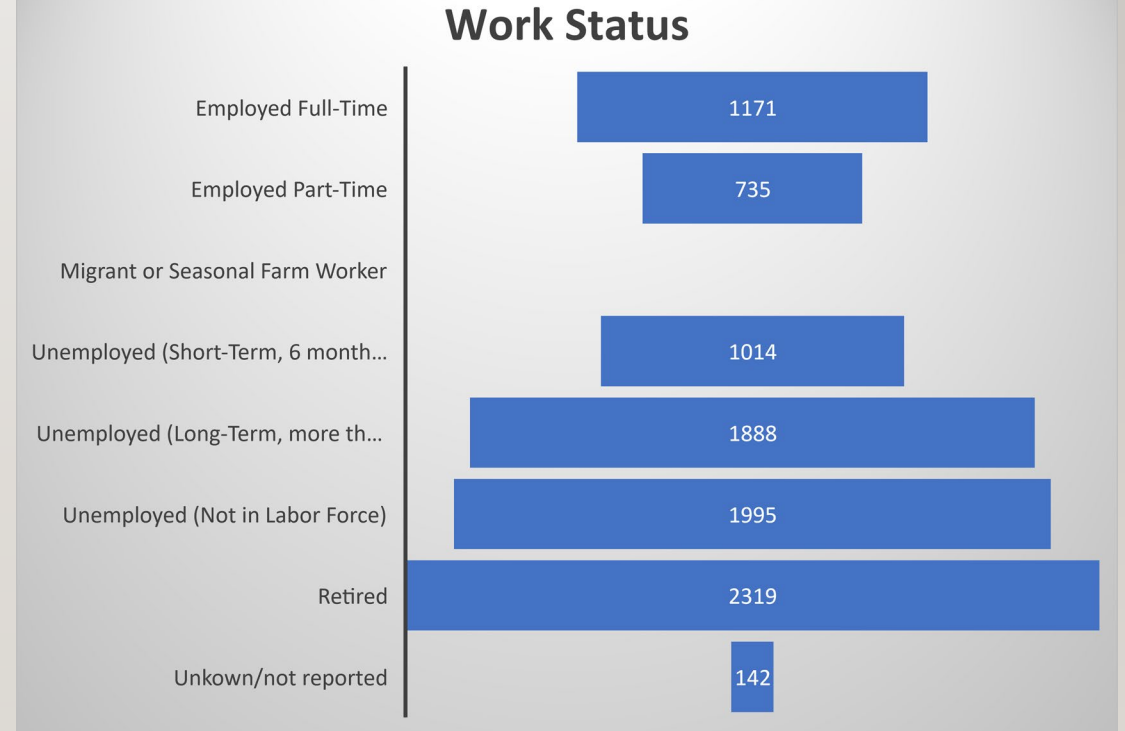
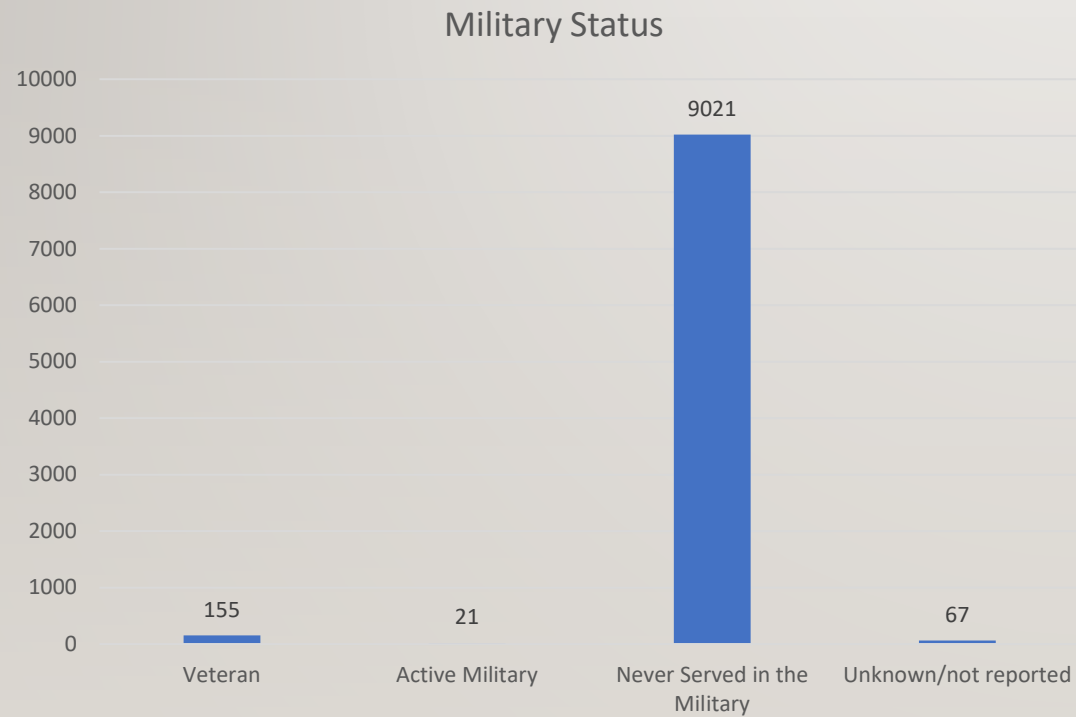
7 CUSTOMER DEMOGRAPHICS



8 CUSTOMER DEMOGRAPHICS

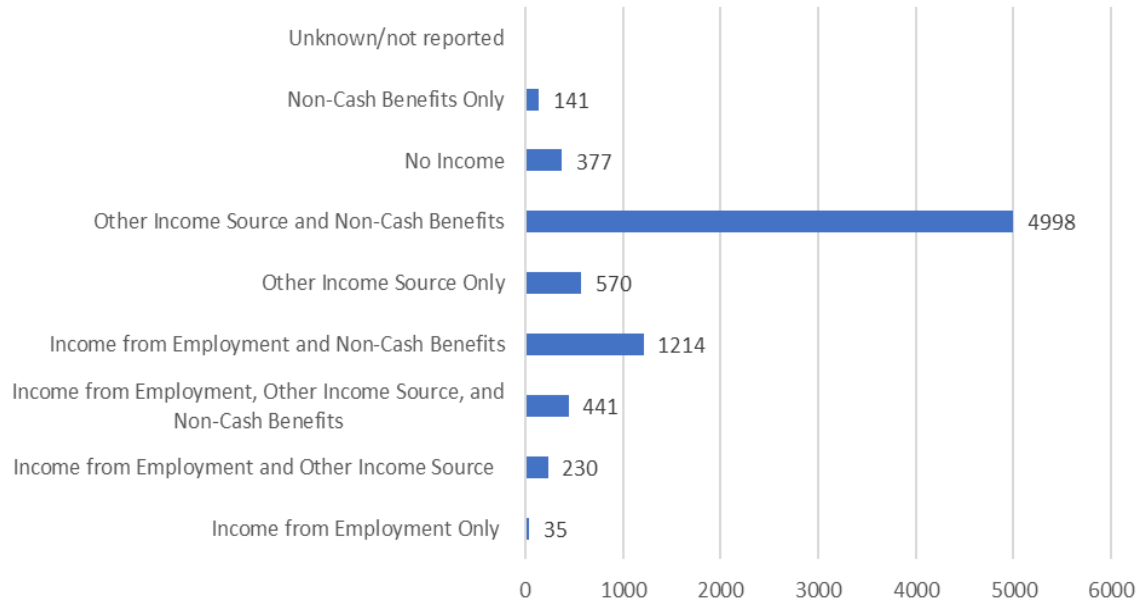


9 CUSTOMER DEMOGRAPHICS

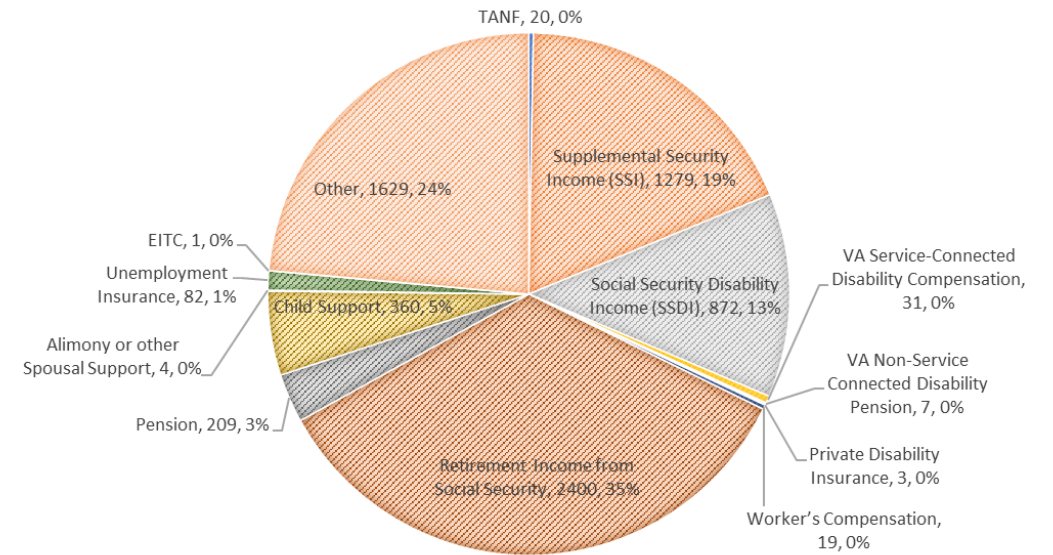


10 CUSTOMER DEMOGRAPHICS

Sources of Household Income

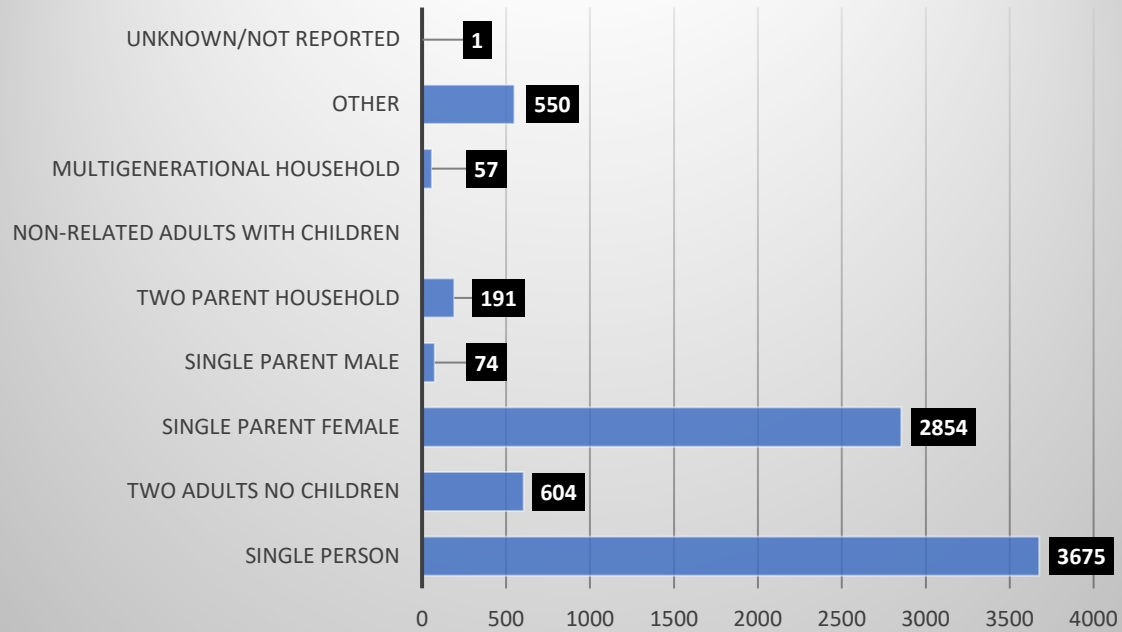


OTHER INCOME SOURCES

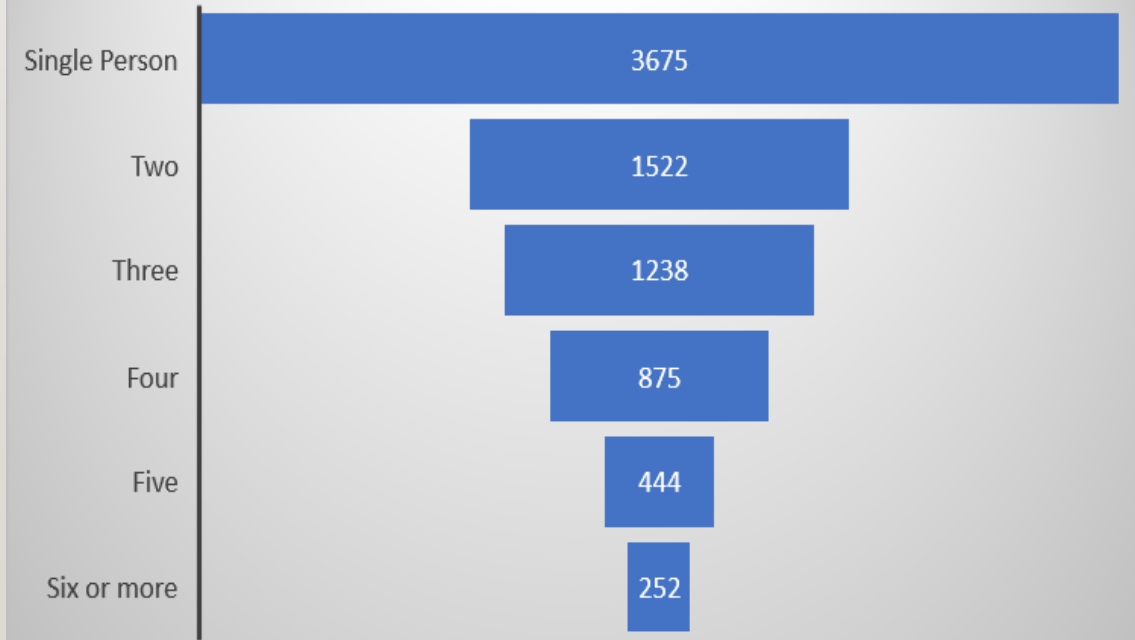


II CUSTOMER DEMOGRAPHICS

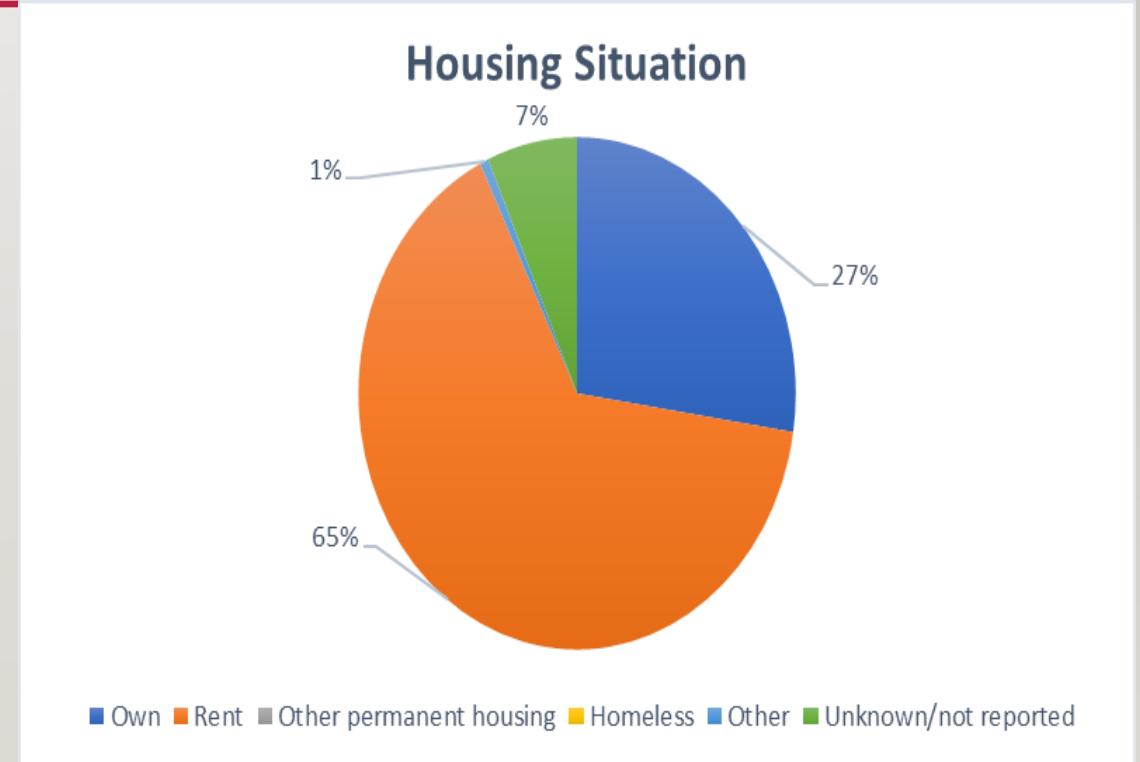
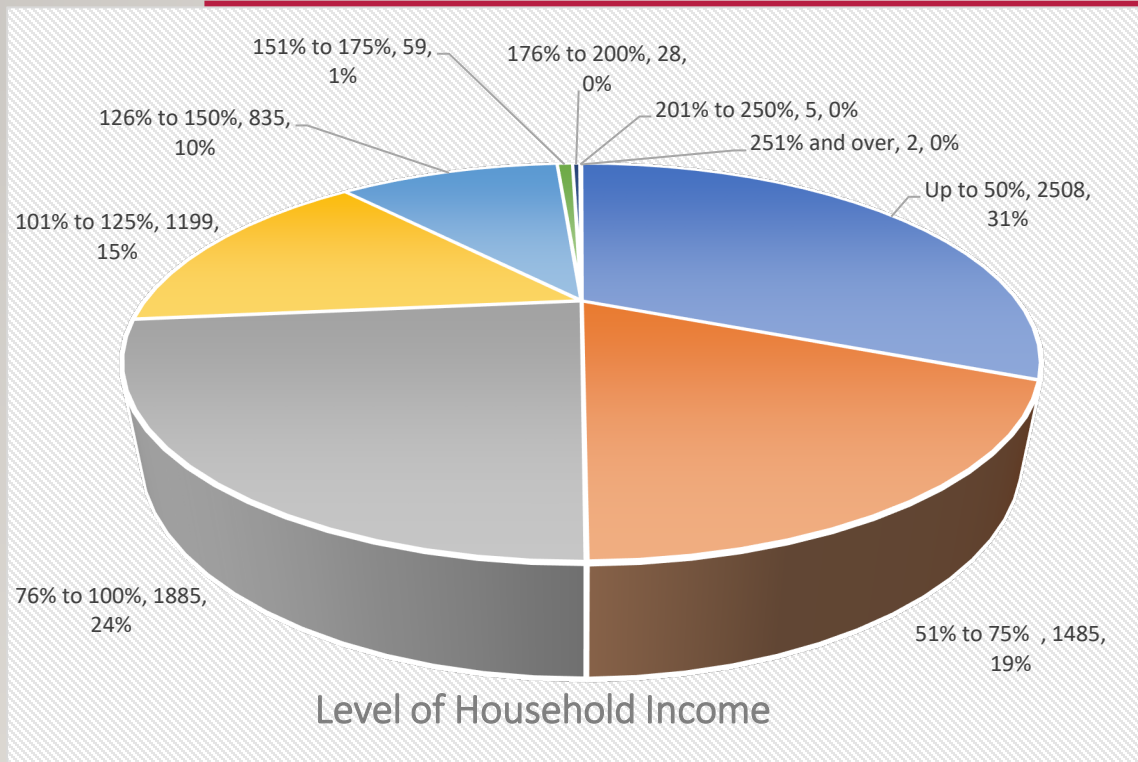
Household Type



Household Size

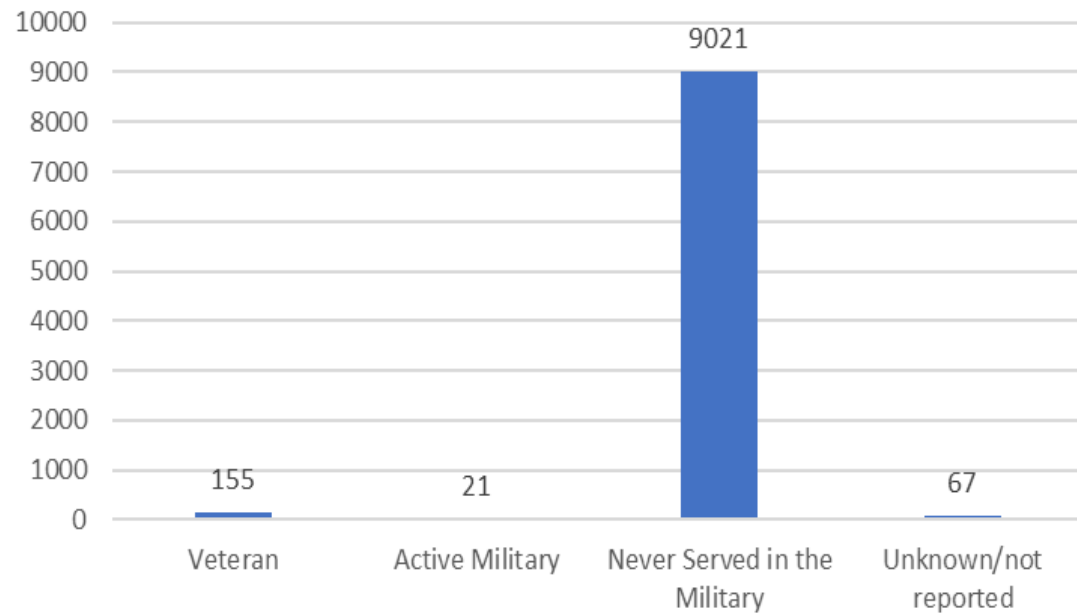


12 CUSTOMER DEMOGRAPHICS

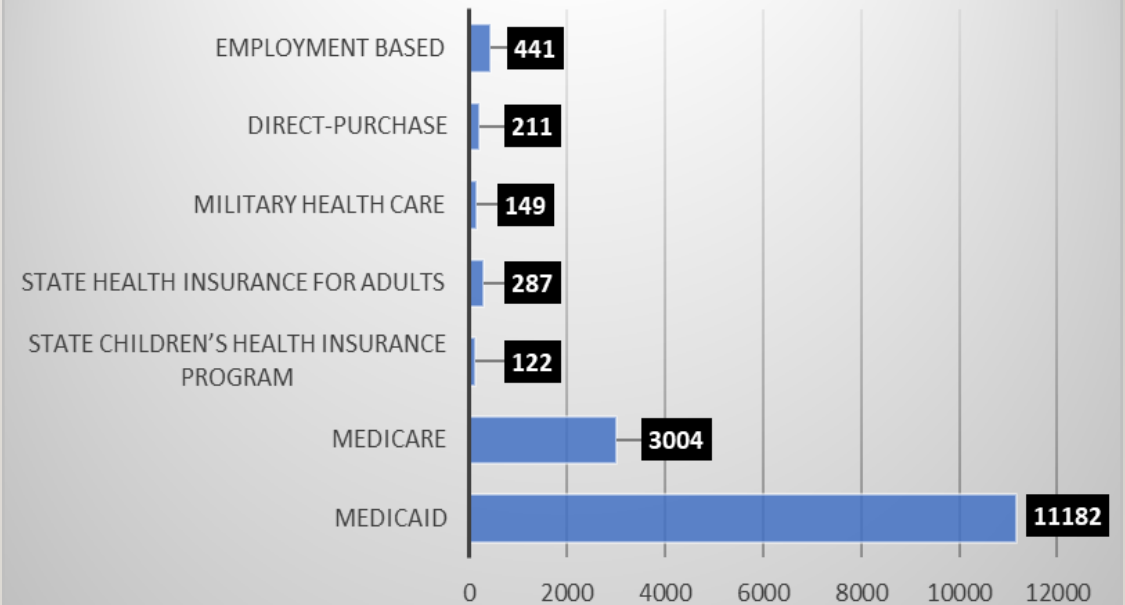


13 CUSTOMER DEMOGRAPHICS

Military Status



Health Insurance Sources



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OUTCOMES

What did we accomplish?



Employment (FNPI I)	Number of Individuals Served in program(s) (#)	Target (#)	Actual Results	Percentage Achieving Outcome
FNPI 1b The number of unemployed adults who obtained employment (up to a living wage) .	173	106	88	51%
FNPI 1c The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage) .	173	106	88	51%
FNPI 1d The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage) .	173	106	88	51%
FNPI 1e The number of unemployed adults who obtained employment (with a living wage or higher) .	89	65	52	58%
FNPI 1f The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher) .	66	40	47	71%
FNPI 1g The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher) .	66	40	41	62%

OUTCOMES – EMPLOYMENT

EDUCATION AND COGNITIVE DEVELOPMENT (FNPI 2)	NUMBER OF INDIVIDUALS SERVED IN PROGRAM(S) (#)	TARGET (#)	ACTUAL RESULTS (#)	PERCENTAGE ACHIEVING OUTCOME
FNPI 2a The number of children (0 to 5) who demonstrated improved emergent literacy skills.	1100	1100	996	91%
FNPI 2b The number of children (0 to 5) who demonstrated skills for school readiness.	1100	1100	996	91%
FNPI 2c.1 The number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills. Early Childhood Education (ages 0-5)	1100	1100	996	91%
FNPI 2d The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills).	1100	1100	996	91%
FNPI 2d.1 The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills. Early Childhood Education (ages 0-5)	1100	1100	996	91%
FNPI 2e The number of parents/caregivers who improved their home environments.	725	725	682	94%
FNPI 2f The number of adults who demonstrated improved basic education.	103	75	61	59%
FNPI 2g The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.	156	40	31	20%
FNPI 2h The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	87	60	49	56%
FNPI 2i The number of individuals who obtained an Associate's degree.	60	50	41	68%
FNPI 2j The number of individuals who obtained a Bachelor's degree.	13	10	8	62%

OUTCOMES - EDUCATION

HOUSING (FNPI 4)	NUMBER OF INDIVIDUALS SERVED IN PROGRAM(S) (#)	TARGET (#)	ACTUAL RESULTS (#)	PERCENTAGE ACHIEVING OUTCOME
FNPI 4a The number of individuals experiencing homelessness who obtained <u>safe temporary shelter</u> .	4	4	3	75%
FNPI 4b The number of individuals who obtained <u>safe and affordable housing</u> .	800	750	668	84%
FNPI 4c The number of individuals who maintained safe and affordable housing for <u>90 days</u> .	750	675	668	89%
FNPI 4d The number of individuals who maintained safe and affordable housing for <u>180 days</u> .	90	85	72	80%
FNPI 4e The number of individuals who <u>avoided eviction</u> .	800	750	690	86%
FNPI 4f The number of individuals who <u>avoided foreclosure</u> .	49	42	34	69%
FNPI 4g The number of individuals who <u>experienced improved health and safety</u> due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).	18	20	18	100%
FNPI 4h The number of individuals with <u>improved energy efficiency and/or energy burden reduction</u> in their homes.	18	20	18	100%

OUTCOMES - HOUSING

Income and Asset Building (FNPI 3)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/ I = IV] (% auto calculated)
FNPI 3a The number of individuals who achieved and maintained capacity to meet basic needs for 90 days .	405	405	388	96%
FNPI 3b The number of individuals who achieved and maintained capacity to meet basic needs for 180 days .	405	405	388	96%
FNPI 3c The number of individuals who opened a savings account or IDA .	47	45	41	87%
FNPI 3d The number of individuals who increased their savings .	151	151	137	91%
FNPI 3e The number of individuals who used their savings to purchase an asset .	87	75	65	75%
FNPI 3f The number of individuals who purchased a home.	12	4	3	25%
FNPI 3g The number of individuals who improved their credit scores .	124	100	88	71%
FNPI 3h The number of individuals who increased their net worth .	53	22	18	34%
FNPI 3i The number of individuals engaged with the Community Action Agency who report improved financial well-being .	405	405	385	95%

OUTCOMES – INCOME & ASSETS

Health and Social/Behavioral Development (FNPI 5)	Number of Individuals Served in program(s) (#)	Target (#)	Actual Results (#)	Percentage Achieving Outcome
FNPI 5b The number of individuals who demonstrated <u>improved physical health</u> and well-being.	450	389	377	84%
FNPI 5c The number of individuals who demonstrated <u>improved mental and behavioral health and well-being</u> .	450	389	368	82%
FNPI 5d The number of individuals who <u>improved skills</u> related to the adult role of parents/ caregivers.	648	648	628	97%
FNPI 5e The number of parents/caregivers who <u>demonstrated increased sensitivity and responsiveness</u> in their interactions with their children.	648	648	628	97%
FNPI 5f The number of <u>seniors (65+)</u> who maintained an independent living situation.	2171	2000	1982	91%
FNPI 5g The number of <u>individuals with disabilities</u> who maintained an independent living situation.	2427	2200	2248	93%
FNPI 5h The number of <u>individuals with a chronic illness</u> who maintained an independent living situation.	157	125	109	69%

OUTCOMES – HEALTH & SOCIAL /BEHAVIORAL DEVELOPMENT

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FINANCIALS

What did it cost us?



Program	Total of Awards	# of Unduplicated Families
CSBG CARES COVID -19 Benefit	\$ 278,928.21	113
Dominion Energy Share (FPL 0 - 150%) DA	\$ 462.16	1
Dominion Energy Share (FPL 0 - 150%) ECIP	\$ 3,469.66	7
Dominion Energy Share (FPL Greater than 150%-200%) DA	\$ 2,301.54	8
Dominion Energy Share (FPL Greater than 150%-200%) ECIP	\$ 27,498.44	41
Duke Energy Share the Light DA	\$ 1,643.49	6
Duke Energy Share the Light ECIP	\$ 18,289.50	37
General Emergency Assistance Program (GEAP)	\$ 368,654.43	199
LIHEAP 21 Carry Forward Benefit	\$ 799,504.21	391
LIHEAP ARPA Supplemental Benefit	\$ 2,340,316.96	1,546
LIHEAP DA PROGRAM	\$ 1,056,840.17	3,580
LIHEAP ECIP PROGRAM	\$ 2,812,133.91	4,132
LIHEAP LSAP for Vulnerable Households	\$ 285,107.62	294
Low Income Household Water Assistance Program (LIHWAP)	\$ 931,978.91	2,527
Nutrition	\$ 28,302.02	300
Palmetto Utilities	\$ 8,184.55	25
Grand Total	\$ 8,963,615.78	13,207

FINANCIALS – CUSTOMER ASSISTANCE BREAKOUT

December 8, 2023

FINANCIALS – TOTAL COMBINED EXPENSES FOR HEATING / COOLING GRANTS ONLY

December 11, 2023

Budgetary Line Items	Expenses
SALARY EXPENSE	\$ 1,110,155.61
HEALTH INSURANCE STAFF	\$ 196,339.10
FICA/MICA STAFF	\$ 81,430.57
UNEMPLOYMENT TAX STAFF	\$ 19,325.41
RETIREMENT STAFF	\$ 8,986.18
WORKER'S COMPENSATION STAFF	\$ 3,261.26
OFFICE SUPPLIES	\$ 82,299.86
INDIRECT COST	\$ 173,807.58
CONSULTANTS/CONTRACT	\$ 71,517.92
PUBLICATION & PRINTING	\$ 53,536.14
RENTAL COST - SPACE	\$ 27,394.00
STORAGE	\$ 21,415.07
MAINTENANCE AND REPAIRS - BUILDING	\$ 8,271.92
MAINTENANCE AND REPAIRS - VEHICLE REPAIR	\$ 9,375.72
BACKGROUND CHECK SLED/DRUG TESTING	\$ 52.00
POSTAGE	\$ 10,384.26
TELEPHONE	\$ 19,887.94
UTILITIES	\$ 12,072.87
TRAVEL -	\$ 1,433.08
TRAVEL - STAFF LOCAL	\$ 795.30
GAS TRANSPORTATION	\$ 254.62
BANK FEES	\$ 2,368.68
MINOR EQUIPMENT	\$ 81,873.50
MISCELLANEOUS/FEES, ETC...	\$ (0.01)
PAYROLL PROCESSING FEES	\$ 19,602.21
INSURANCE - GENERAL LIABILITY	\$ 6,458.53
PROPERTY TAXES	\$ 851.73
CLIENT ASSISTANCE: DIRECT ASSISTANCE	\$ 1,065,029.10
CLIENT ASSISTANCE: EMERGENCY	\$ 5,205,724.67
CLIENT ASSISTANCE: CARRY FORWARD FUNDS	\$ 808,354.20
CLIENT ASSISTANCE: LIHEAP LSAP	\$ 290,541.81
Total Expenses for Heating/Cooling grants	\$ 9,392,800.83
Operating Costs = 21.54% of expenses	\$ 2,023,151.05
Client Assistance Costs = 78.46% of expenses	\$ 7,369,649.78

FINANCIALS – TOTAL COMBINED EXPENSES FOR COMMUNITY SERVICE GRANTS ONLY

SALARY EXPENSE - STAFF	587,167.16
HEALTH INSURANCE STAFF	109,992.23
FICA/MICA STAFF	43,964.96
UNEMPLOYMENT TAX STAFF	9,260.33
RETIREMENT STAFF	9,850.01
WORKER'S COMPENSATION STAFF	3,069.42
INDIRECT COST	90,834.75
CONSULTANTS/CONTRACT SERVICES	57,392.25
TELEPHONE	37,919.87
PUBLICATION & PRINTING	35,926.51
MAINTENANCE AND REPAIRS - BUILDING	3,994.83
MAINTENANCE AND REPAIRS - VEHICLE REPAIR	4,223.80
TRAVEL - CONFERENCES/TRAINING	16,886.27
TRAVEL - STAFF LOCAL	435.14
BACKGROUND CHECK SLED/DRUG TESTING	54.00
INSURANCE - GENERAL	4,517.12
DUES AND SUBSCRIPTIONS	525.00
OFFICE SUPPLIES	41,771.04
RENTAL COST - SPACE	22,554.00
STORAGE	14,276.72
UTILITIES	8,444.14
GAS TRANSPORTATION	169.76
BANK FEES	1,579.09
MINOR EQUIPMENT	54,749.00
PAYROLL PROCESSING FEES	15,444.15
POSTAGE	941.29
PROPERTY TAXES	567.82
CLIENT ASSISTANCE - G E A P	359,926.99
CLIENT ASSISTANCE - NUTRITION	27,716.24
Total Expense	1,564,153.89
Operating Costs = 75.2% of expenses	1,176,510.66
Client Assistance Costs = 24.8% of expenses	387,643.23

FINANCIALS –
TOTAL COMBINED
EXPENSES FOR
WATER / SEWER
GRANT ONLY

December 11, 2023

Budgetary Line Item	Expenses
SALARY EXPENSE - STAFF	\$209,654.42
FICA/MICA STAFF	\$15,187.92
UNEMPLOYMENT TAX STAFF	\$3,726.20
BACKGROUND CHECK SLED/DRUG TESTING	\$30.00
INDIRECT COST	\$32,433.54
OUTREACH & MARKETING	\$3,500.00
CLIENT ASSISTANCE - WATER/WASTEWATER	\$1,210,988.63
Total	\$1,475,520.71
Operating Costs = 17.9% of expenses	\$264,532.08
Client Assistance Costs = 82.1% of expenses	\$1,210,988.63



THANK YOU

This year continued to evidence an overwhelming need in the community for the programs and services offered by WCAI. We are proud to have contributed to the economic stabilization of the families and individuals we have served throughout 2022.

